COMMUNITY PARTNERS

PARENTS
If your child or a child in your care is experiencing a mental health crisis, call our helpline for immediate assistance.

FIRST RESPONDERS
An Immediate Response therapist is available 24/7 to assist within 30 miles of our East End location.

SCHOOLS
On-site support may be available for students experiencing crises or reporting traumatic events.

MEDICAL PERSONNEL
Our therapists are available to help at the scene of an incident or at any hospital in our service area.

IMMEDIATE RESPONSE

CRISIS LINE
(804) 305-2420

NON-CRISIS
(804) 644-9590

Guiding our community's children through life's critical moments with trauma-informed mental health and child development services.

200 N. 22 St
Richmond, VA 23223
childsavers.org

IMMEDIATE RESPONSE
by ChildSavers
WHAT IS IMMEDIATE RESPONSE?
ChildSavers' Immediate Response therapists are dispatched within 30 miles of our East End office and may respond within 30 minutes of a call.

Our team is available 24/7, 365 days per year to tend to children and families effected by trauma in our community.

THE PROCESS

CRISIS OCCURS
A crisis involving a child happens in our community.

STEP 1: CALL THE HELPLINE
Call ChildSavers' Immediate Response Line to connect with a member of our team.

STEP 2: CONNECT WITH A THERAPIST
Speak with a ChildSavers therapist for over-the-phone guidance. A therapist may be dispatched for qualifying circumstances.

STEP 3: ON-SITE THERAPY
A therapist is dispatched on-site for qualified cases involving a child age 2 - 18.

CRISIS EXAMPLES
- Exposure to violence in the home or community
- Accident in a vehicle or home resulting in serious injury or loss
- Sexual, physical, psychological, or emotional abuse
- Loss of a loved one through death, separation/divorce, or incarceration
- Neglect
- Intense anxiety or depression as evidenced by isolation or verbal aggression
- Speaking about death daily
- Self-harms or threatens others
- Inappropriate touching of themselves or others
- Behavior changes such as bed wetting, neglect of hygiene, insomnia, or eating habits
- Runs away or attempts to run away
- Displacement in school environment

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